

HELPFUL REMINDERS

- PINs must be 6–10 digits long, and cannot begin with 0.
- To transfer funds, Accountline accepts dollars and cents. No decimals are needed.
- Mortgage and VISA account information is up-to-date and account transactions are real time.
- As you become familiar with the choices, you can use Speed Dial Options listed here without waiting for the entire message.

SPEED DIAL

After you have entered your member number and PIN, you can speed dial through the menus.

These codes only work from the main menu.

INQUIRY	PRESS
Account balances	11
List of open accounts	12
Payroll transactions	16
Recently cleared checks	131
Recent deposits	132
Recent withdrawals	133
Recent transactions	135
Loan information	141
Credit Card information	143
Mortgage information	144
Loan Services	145

SPEED DIAL

After you have entered your member number and PIN, you can speed dial through the menus.

These codes only work from the main menu.

TRANSFERS	PRESS
Transfers	2



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604_0115

Accountline



**New England
Federal Credit Union**

ACCOUNTLINE ACCESS

802-879-8739 • 800-400-8790

Enter Member number
Press the # sign
Enter your PIN number
Press the # sign
Follow menu prompts

MAIN MENU

- 1** Account and Loan Inquiry
- 2** Transfers
- 3** Other Services
- 4** Member Service Representative
- 5** Login with another Member Number

1 INQUIRIES

- 1** Account balances
- 2** List of open accounts
- 3** Detailed transaction information
 - 1** Recently cleared checks
 - 2** Recent deposits
 - 3** Recent withdrawals
 - 4** Inquire on a check
 - 5** Recent transactions
- 4** Loan or Mortgage information
 - 1** Loan information
 - 2** Loan payoff
 - 3** Credit Card information
 - 4** Mortgage information
 - 5** Loan services
- 5** Dividend and Interest information
- 6** Payroll transactions

2 TRANSFERS

- Transferring to a joint member is like transferring to yourself. The joint member accounts are listed with your own accounts.
- Transferring to another member's account you will need their member number, first 3 letters of the member's last name, and the account number being transferred to.

3 OTHER SERVICES

- 1** Change PIN
- 2** Place a stop payment on a check or series of checks
- 3** Report lost/stolen credit card
- 4** Report lost/stolen ATM or debit card

4 MEMBER SERVICES

To speak with a Member Service Representative